



CORE CONVERSION

Checklist

- Mark your calendar**

The core banking system upgrade will begin at 8 A.M. ET on Friday, March 7 and will be live on Monday, March 10, by 8 A.M. ET.
- Check your online banking profile**

Ensure your address, phone, email, and e-statement enrollment are up to date.
- Schedule all BillPay payments and external transfers before Feb. 28**

Document payee info to verify accuracy in new system. Print or document all accounts you send money to, as you will need to re-enter in the new system.
- Print all statements you may need before March 7**

On March 10, six months of transaction history can be viewed in Online Banking. Starting in June, twelve months of historical statements will be available.
- Visit a branch before March 7**

Branches will be open with limited services on March 7. All in-branch banking services will be available as usual on March 10.
- Plan to re-add Zelle Payees**

Zelle will not be available March 7–11. **Payees will need to be re-added.**
- Plan to re-register mobile payment services**

You will need to re-register for Apple Pay, Google Pay, and Samsung Pay once the conversion is complete on March 10.